

NEIU 19 Early Intervention

Parent Information Series

What do you do when you disagree?

The NEIU 19 Early Intervention Department makes every effort to work with families on common goals in servicing all children eligible for our services. There are times when there are problems or issues that arise that can be solved by following the chain of contact to resolve the problem or issue at hand.

- All concerns should be reported to your child's teacher or therapist to attempt to solve the problem or issue at hand. If you cannot solve the problem at this level, please follow the chain of contact listed below:
 - Your child's Service Coordinator at the IU Administrative Office.
 - The Director of Early Intervention, Colleen Penzone

If you are unsure how to contact any of the above individuals, you may call an EI Secretary at (570) 876-9260 to be connected with the appropriate person.

If we are unsuccessful in resolving a conflict at every level listed above, please consult your Procedural Safeguards packet (on gold paper) that has been provided to you for additional information on your rights as the parent of a child with special needs.